

Privacy enabled directory services

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TERENA Networking Conference, 2005



Institutional mandate

that starts the problem

Public institutions must **serve the public** so they need to...



Institutional mandate

that starts the problem

Public institutions must **serve the public** so they need to...

- Offer information about themselves



Institutional mandate

that starts the problem

Public institutions must **serve the public** so they need to...

- Offer information about themselves
- Offer information about their members

Institutional mandate

that starts the problem

Public institutions must **serve the public** so they need to...

- Offer information about themselves
- Offer information about their members
- Collaborate amongst them

Users want

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- To find others for communicating

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- To be found by possible partners for projects

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but they do not want

Users want

- To find others for communicating
- To be found by possible partners for projects

but they do not want

- their data exposed

- People's right to privacy

- People's right to privacy
Persons have the right to conceal their data

Legal matters

in the problem

- People's right to privacy
Persons have the right to conceal their data
- Internet searchable directories may be international transfers of personal data

Technical requirements

that are part of the problem

- The directory may be accessed directly

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- Enforce the policy **regardless** the access method

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 - Inside searches
 - Outside searches

Technical requirements

that are part of the problem

- The directory may be accessed directly
- Enforce the policy **regardless** the access method
- Different treatment for
 - Inside searches
 - Outside searches
- Reduce the administrative burden

Different approaches

for solving the problem

- Lawyers approach

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Ditch the directory

Different approaches

for solving the problem

- Lawyers approach
- Users approach

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Ditch the directory

None

Different approaches

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None, they just want *it* to work

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- Users approach

None, they just want *it* to work

- Technicians approach

Different approaches

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None, they just want *it* to work

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Ditch the lawyers

Points to find a solution

- Put control on the hands of the user

Points to find a solution

- Put control on the hands of the user
- Policy is defined by the organization

Points to find a solution

- Put control on the hands of the user
- Policy is defined by the organization
- Abide by the law

Two sides of a coin

user side / server side

- User side



Two sides of a coin

user side / server side

- User side
The user must have control of her data

Two sides of a coin

user side / server side

- User side
 - The user must have control of her data
- Server side

Two sides of a coin

user side / server side

- User side
The user must have control of her data
- Server side
The solution must work **whichever** the interface.

The user decides about his data

- Interface for setting user preferences

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- Interface for setting user preferences
We know what to do

The user decides about his data

- Interface for setting user preferences
We know what to do create a nice web form

The user decides about his data

- Interface for setting user preferences
 - We know what to do create a nice web form
- Directory attribute for holding the preferences

The user decides about his data

- Interface for setting user preferences
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irisUserPrivateAttribute

The institution sets the policy

- Policy enforcement **whatever** the interface

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Application level control is discarded

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Application level control is discarded
- Policy enforcement at server level

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using OpenLDAP ACLs

Summary

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- The policy is enforced **at the server**

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WORKS

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WORKS

do you want me to show you how?

irisUserPrivateAttribute may have a value of *all* or may be empty, denying or allowing access to **ALL** optional attributes, defined in *attrs*. Actually, our present policy for student personal data, denies access to the whole entry.

Deny access to all attributes

```
access to dn.subtree="idnc=usr,dc=uma,dc=es"  
    filter="(&(eduPersonAffiliation=student)  
           (irisUserPrivateAttribute=all))"  
    attrs=entry  
    by * none
```

If a student clears her irisUserPrivateAttribute, then the system allow access to the entry and, then, to the policy permitted attributes, so they may be shown.

Allow access to permitted attributes

```
access to dn.subtree="idnc=usr,dc=uma,dc=es"  
  filter="(eduPersonAffiliation=student)"  
  attrs=entry,displayName,mail,telephoneNumber  
  by * read
```

The organization may decide that an entry should not appear in searches. Then `irisUserPrivateAttribute` receives the value *entry*.

Blocking all access

```
access to dn.subtree="idnc=usr,dc=uma,dc=es"  
    filter="(irisUserPrivateAttribute=entry)"  
    by * none
```

The user may decide which attributes should be hidden to anonymous searches, from a set defined by the organization's policy. `irisUserPrivateAttribute` holds the names of such attributes. In case the search is done by a bound user, the attribute is shown.

Blocking access to the phone number

```
access to dn.subtree="idnc=usr,dc=uma,dc=es"  
    filter="(irisUserPrivateAttribute=telephoneNumber)"  
    attrs=telephoneNumber  
    by users read  
    by * none
```

The user may decide to hide all attributes in the set defined by the organization's policy. In such case, `irisUserPrivateAttribute` holds a value of *all*. If the search is done by a bound user, the attributes are shown.

Blocking access to all attributes

```
access to dn.subtree="idnc=usr,dc=uma,dc=es"  
  filter="(irisUserPrivateAttribute=all)"  
  attrs=mail,telephoneNumber,facsimileTelephoneNumber  
  by users read  
  by * none
```